

Privacy Policy

1. ACKNOWLEDGMENT AND ACCEPTANCE OF TERMS

KLH is committed to protecting and respecting your privacy. This Privacy Statement sets forth our current privacy practices with regard to the information we collect when you or your computer interact with our website. By accessing www.klhaudio.com, you acknowledge and fully understand KLH's Privacy Statement and freely consent to the information collection and use practices described in this Website Privacy Statement.

2. INFORMATION WE COLLECT

KLH collects certain information from and about its users three ways: directly from our Web Server logs, from the user, and with Cookies.

- Web Server Logs.** When you visit our Website, we may track information to administer the site and analyze its usage. Examples of information we may track include: Your Internet protocol address (IP address), The kind of browser or computer you use, Number of links you click within the site, State or country from which you accessed the site, Date and time of your visit, Name of your Internet service provider, Web page you linked to our site from, Pages you viewed on the site.
- When you register, we will request some personal information such as name, address, email, telephone number or facsimile number, account number and other relevant information. Therefore when you visit our Site to place subsequent orders we can save you time by providing your previous account information for you.
- Use of Cookies.** KLH may use cookies to personalize or enhance your user experience. A Cookie is a small text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a Web Server in the domain that issued the cookie to you. One of the primary purposes of cookies is to provide a convenience feature to save you time. For example, if you personalize a web page, or navigate within a site, a cookie helps the site to recall your specific information on subsequent visits. Hence, this simplifies the process of delivering relevant content and eases site navigation by providing and saving your preferences and login information as well as providing personalized functionality. KLH reserves the right to share aggregated site statistics with partner companies, but does not allow other companies to place cookies on our website unless there is a temporary, overriding customer value (such as merging into wvstereo.com a site that relies on third-party cookies). You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies. If you reject cookies by changing your browser settings then be aware that this may disable some of the functionality on our Website.

We also use cookie data to display ads to our North American visitors. The tracking cookies are designed to advertise to you on Google (and its display partner network), Bing Facebook, Instagram, and other participating websites. If you have an account with any of the vendors below, their privacy policy may allow them to connect the fact that you have been to our websites and the pages you have viewed with your profile. Your anonymous browsing behavior may be shared by the following partners as outlined in their privacy policies. We do not and will not share any personal information with these vendors.

3. USE OF WEB BEACONS OR GIF FILES

KLH Web pages may contain electronic images known as Web beacons – sometimes also called single-pixel gifs – that allow KLH to count users who have visited those pages and to deliver co-branded services. KLH may include Web beacons in promotional e-mail messages or newsletters in order to determine whether messages have been opened and acted upon. Some of these Web beacons may be placed by third party service providers to help determine the effectiveness of our advertising campaigns or email communications. These Web beacons may be used by these service providers to place a persistent cookie on your computer. This allows the service provider to recognize your computer each time you visit certain pages or emails and compile anonymous information in relation to those page views, which in turn enables us and our service providers to learn which advertisements and emails bring you to our website and how you use the site. KLH prohibits Web beacons from being used to collect or access your personal information.

4. USE OF THE FOLLOWING ANALYTICS AND ADVERTISING PLATFORMS:

When visiting our website, statistical analyses may be made of your surfing behavior. This happens primarily using cookies and analytic platforms. The analysis of your surfing behavior is anonymous, and we will not be able to identify you from this data. You can object to this analysis or prevent it by not using certain tools and disabling the use of cookies in your browsers settings. Detailed instructions how to disable these cookies can be found below.

- Google Analytics is used to analyze the performance of our websites and learn the effectiveness of our marketing efforts. Google Analytics allows us to analyze data in aggregate. Our site does not collect or store any personal information in Google Analytics. You can read Google's privacy policy [here](#). Google has developed the Google Analytics opt-out browser add-on; if you want to opt out of Google Analytics, you can download and install the add-on for your web browser [here](#).
- Hotjar is used to improve the user experience on our website. Hotjar collects anonymous data to inform us about the effectiveness of the features found on our website. Hotjar does not collect any personal information. You can read Hotjar's privacy policy [here](#). You can opt out of Hotjar tracking by visiting this page and clicking the "Disable Hotjar" button.
- Google Adwords, Doubleclick and Google's display ads: You can read Google's privacy policy [here](#).
- Bing Ads: You can read Microsoft's privacy policy [here](#).
- Facebook and Instagram Ads: You can read Facebook's privacy policy [here](#).
- Sumo: You can read Sumo's privacy policy [here](#).
- Bronto email marketing: You can read Bronto's privacy policy [here](#).

How To Delete Or Block Our Website's Cookies

We use cookie data to display ads to our North American visitors. These tracking cookies are designed to advertise to you on Google (and its display partner network), Bing Facebook, Instagram, and other participating websites. If you have an account with any of the vendors below, their privacy policy may allow them to connect the fact that you have been to our websites and the pages you have viewed with your profile. Your anonymous browsing behavior may be shared by the following partners as outlined in their privacy policies. We do not and will not share any personal information with these vendors.

Your browser settings for changing your cookies settings are usually found in the 'options' or 'preferences' menu of your internet browser. In order to understand these settings, the following links may be helpful. Otherwise you should use the 'Help' option in your internet browser for more details.

Microsoft Internet Explorer / Edge Cookie Settings
Firefox Cookie Settings
Chrome Cookie Settings
Safari Cookie Settings

5. HOW DOES KLH USE THE DATA IT COLLECTS?

We use the Data collected from you primarily from sweepstakes entries. In every such e-mail, we will have instructions on how to unsubscribe and avoid receiving any future e-mails from us. Please see our Opt Out section below. We also may combine information you have provided to us in communications offline - such as product registration - with the Data you have given us online, to provide a more customized experience for you when you visit our Site.

6. WHAT RIGHTS DO YOU HAVE REGARDING YOUR DATA?

You have the right to request information about your stored data and the purpose of its collection. You also have the right to request that it be corrected, blocked, or deleted. If you have any questions about the issue of privacy and data protection, you can contact us at any time using the information in the opt out section below. You may also file a complaint with the competent regulatory authorities.

7. PARTICIPATING MERCHANT POLICIES

Related services and offerings with links from this website, including vendor sites, have their own privacy statements that can be viewed by clicking on the corresponding links within each respective website. Online merchants and others who participate in KLH's services are encouraged to participate in industry privacy initiatives and to take a responsible attitude towards consumer privacy. However, since we do not have direct control over the policies or practices of participating merchants and other third parties, we are not responsible for the privacy practices or contents of those sites. We recommend and encourage that you always review the privacy policies of merchants and other third parties before you provide any personal information or complete any transaction with such parties.

8. WITH WHOM DOES KLH SHARE INFORMATION?

As part of our commitment to your privacy, KLH adheres to the guidelines and practices adopted by the Direct Marketing Association's "Privacy Promise to American Consumers." We periodically make information, including aggregated information, available to selected third parties including but not limited to, those who share information for direct marketing purposes. You may instruct us not to share information with third parties by emailing us at info@klhaudio.com. We will not disclose personally identifiable information we collect from you to third parties without your permission except to the extent necessary including: To fulfill your requests for services, To protect ourselves from liability, To respond to legal process or comply with law, or In connection with a merger, acquisition, or liquidation of the company.

9. HOW IS YOUR INFORMATION PROTECTED?

This site has security measures in place to protect the loss, misuse and alteration of the information under our control.

10. OPT OUT POLICY

To be removed from any of our correspondence lists, please send us an email at info@klhaudio.com to make your request. As previously noted, you may always choose not to provide us with any of the information we request; however, this may limit our ability to provide you with a specific product or service.

11. COMMUNICATIONS FROM KLH TO YOU

We would like to set up a two-way dialogue with our customers through the use of e-mail. We may contact you by e-mail to respond to customer service questions you have submitted, or to address a problem affecting your use of the Site, or to send you a confirmation message upon completion of the account registration process. We also hope to provide you with useful and interesting information on new technologies and also provide you a channel for feedback. You are in control of this dialogue. If at any time you wish to remove your e-mail address from KLH's e-mail list, you can do so by emailing us at info@klhaudio.com

12. ACCESSING WEB ACCOUNT INFORMATION

We will provide you with the means to ensure that personally identifiable information in your web account file is correct and current.

13. CHANGES TO THIS STATEMENT

KLH has the discretion to occasionally update this privacy statement. When we do, we will also revise the "updated" date at the top of this Privacy page. We encourage you to periodically review this privacy statement to stay informed about how we are helping to protect the personal information we collect. Your continued use of the service constitutes your agreement to this privacy statement and any updates.

14. CONTACTING US

If you have questions regarding our Privacy Statement, its implementation, failure to adhere to this Privacy Statement and/or our general practices, please contact us at info@klhaudio.com or send your comments to:

KLH
Attention: Privacy Statement Personnel
984 Logan Street, Suite 210
Nobleville, IN 46068

We will use commercially reasonable efforts to promptly respond and resolve any problems or questions.